

E-learning Certificate Printing Issues

For those of you who may be having some difficulty printing your certificate from the e-learning site, please note the following:

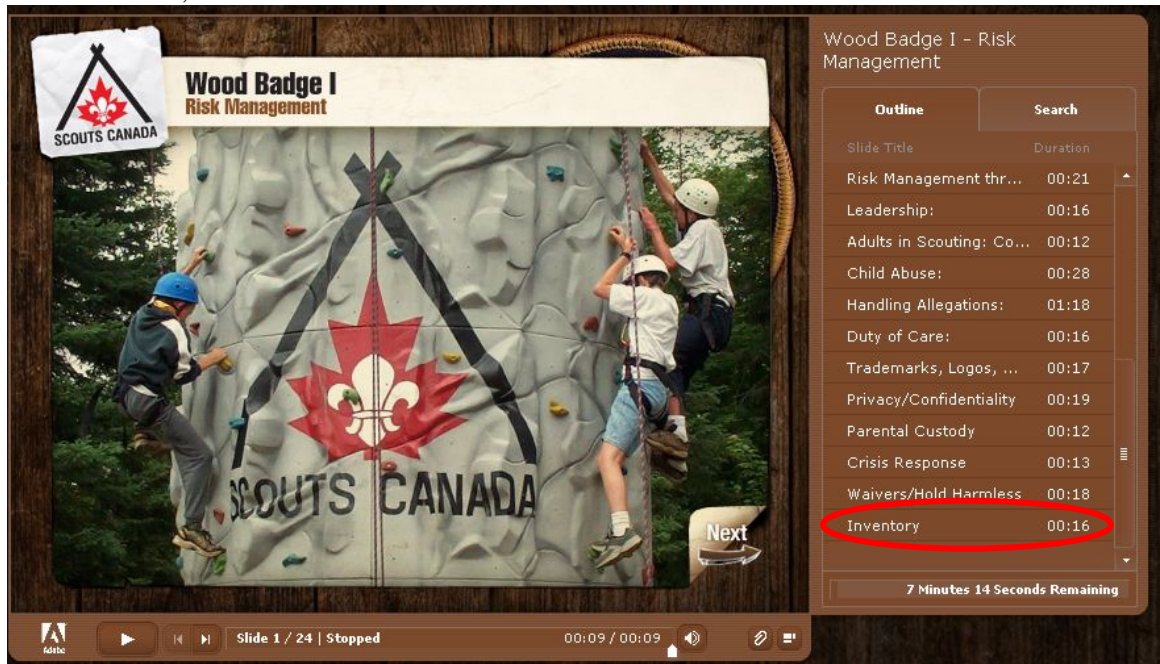
1. Your printer may need to be set to 'grayscale' in order to print the certificates.
2. Your DCC gets a list of all those in their Council who have successfully completed the e-learning training, so even if a certificate cannot be presented to the Course leader, there is a method for checking to see if indeed the participant has completed the online training.
3. If you have completed the training but failed to print off the certificate, you can go back in and print it off by following these steps:
 1. Go into the "My Training" tab and click on the review button for the module.



2. Click the show sidebar button to display the list of slides.



3. In the sidebar, scroll to the last slide and click on it.



4. Once the last slide plays, click “Next” to begin the quiz.

The screenshot shows a presentation slide titled "Wood Badge I Risk Management" with the Scouts Canada logo. The slide content is as follows:

Inventory

All groups and sections should keep an active inventory of the equipment they own and any repairs or actions that may need to be taken.

Scouts Canada does not provide insurance for equipment; groups are encouraged to seek replacement insurance for their equipment.

Your local Council Administrative Centre can offer assistance with this.

A "Next" button with a right-pointing arrow is circled in red in the bottom right corner of the slide.

On the right side of the presentation interface, there is a sidebar titled "Wood Badge I - Risk Management" with an "Outline" tab selected. The outline table is as follows:

Slide Title	Duration
Risk Management thr...	00:21
Leadership:	00:16
Adults in Scouting: Co...	00:12
Child Abuse:	00:28
Handling Allegations:	01:18
Duty of Care:	00:16
Trademarks, Logos, ...	00:17
Privacy/Confidentiality	00:19
Parental Custody	00:12
Crisis Response	00:13
Waivers/Hold Harmless	00:18
► Inventory	00:16

At the bottom of the sidebar, it says "0 Minutes 0 Seconds Remaining".

5. Answer the quiz questions as before. Click the “View your Certificate” Button at the end.

The screenshot shows a presentation slide titled "Wood Badge I Quiz" with the Scouts Canada logo. The slide content is as follows:

Risk Management Session Complete!

A green button labeled "View your Certificate" is circled in red in the center of the slide.

On the right side of the presentation interface, there is a sidebar titled "Wood Badge I - Risk Management" with a "Quiz" tab selected. The quiz results are as follows:

Quiz	Result
01. Leadership Team	✓
02. Risk Assessment	✓
03. Colour Code	✓
04. Category Red	✓
05. "Right Place"	✓
06. "Right Equipment"	✓
07. Duty of Care	✓
08. Scouter Minimum	✓
09. Reporting Harm	✓
10. Abuse Allegations	✓
► Risk Management Session Compl...	

6. When the certificate is displayed, type your name on the "Please type your name here" line before printing.

Wood Badge I - Risk Management

Outline Search

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Risk Management thr...	00:21
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0 Minutes 0 Seconds Remaining

Print eLearning

Creating a Better World
Cr er un monde meilleur

On this day 10 In this month November In this year 2009

SCOUTS CANADA