

# Respect in Sport for Activity Leaders Training FAQs

## GENERAL FAQs

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### What is Respect in Sport for Activity Leaders Training?

Scouts Canada has adopted the Respect in Sport for Activity Leaders training that has been developed by Respect Group, a Canadian leader in youth safety and abuse prevention training. Respect in Sport for Activity Leaders is designed to make good people better by empowering Scouters to identify and prevent bullying, abuse, harassment and discrimination (BAHD) behaviors.

**This training will replace Scouts Canada's current Child and Youth Safety (CYS) Training for Volunteers.**

Respect in Sport for Activity Leaders training is being used by leading youth organizations, sports leagues and community organizations across Canada. It has been developed through a collaboration with the Canadian Red Cross and utilizes their internationally acclaimed curriculum that deals specifically with all forms of abuse, bullying and harassment.

Scouts Canada has adopted this new training program as one more step towards continually enhancing our Safe Scouting culture and keeping our members safe from physical and emotional harm at all times.

### Who needs to complete Respect in Sport for Activity Leaders training?

All Scouters, including Scouters under the age of 18, and Rover Scouts that have completed Scouts Canada's current CYS training must complete Respect in Sport for Activity Leaders training by August 31, 2017.

### Is there a cost to take the training? Do I need to take it every year?

This training will cost \$30.00 – which is the individual fee that Respect in Sport charges all individuals who must take the training program to complete their organization's volunteer screening requirements. Individuals will be prompted to pay at the beginning of the training program. Respect in Sport for Activity Leaders training is valid for a period of five years (at which point it must be renewed with training repeated). Training certification is recognized by and transferable to any of the 40+ youth-serving organizations across Canada for whom the training is also mandatory.

### Why is Scouts Canada replacing its Child and Youth Safety training?

The Child and Youth Safety landscape is rapidly changing, and Scouts Canada is committed to keeping pace. Scouters have told us that they need more information and training on emerging youth safety issues such as bullying and harassment, diversity and inclusion, and healthy relationships. These topics are addressed in the Respect in Sport for Activity Leaders training. We want to help members develop a mindset that promotes safety in all aspects of life and equip them to identify and act upon youth safety issues. The ultimate goal of our safety culture is to make good people even better and to empower our Scouts and Scouters to take action when they are faced with unsafe behaviours.



Are Parents, Guardians, or other adults staying overnight at Scouting events required to complete Respect in Sports for Activity Leaders training?

No. Safe Scouting for Parents training for Parent, Guardian or Adult Overnight does not change, nor do the requirements for who must complete it.

### FAQS FOR INDIVIDUALS

How do I access Respect in Sport for Activity Leaders training?

You can access Respect in Sport training through the David Huestis Learning Centre. This can be accessed through “My Learning Path” or by searching the course catalogue for course code 6520.

How do I pay for Respect in Sport for Activity Leader training?

Individuals will be prompted to pay via credit card, Visa debit card, or PayPal at the beginning of the training program.

How long is this training? Do I have to complete it all in one sitting?

Respect in Sport for Activity Leaders is made up of five modules consisting of twenty sections in total. The complete course will take approximately 2 1/2 hours to complete. At the end of each section, two buttons will be displayed: Close and Continue. Selecting one of these two buttons will ensure that your progress is tracked so you may begin again from that point.

I've completed Respect in Sport for Activity Leaders with another organization, can I apply my certificate to Scouts Canada? Can I apply my certificate from Scouts Canada to another organization?

Yes. You can transfer your certificate to another organization that uses a Respect Group training program as long as it is the same program type. Individuals will be prompted to enter or search for their existing Respect in Sports certificate number at the beginning of the program.

Scouters with a current Respect in Sport for Activity Leaders training certificate can apply it to meet Scouts Canada's requirements – they do not need to retake the training until their certificate expires.

- Respect in Sports for Activity Leaders certificates can be transferred to any other Activity Leader program.
- Respect in Sport for Parents, Respect in School and Respect in the Workplace certificates cannot be transferred to fulfill the Respect in Sports for Activity Leader requirement.



## Can I access Respect in Sport for Activity Leaders training from my mobile device?

Yes. The browsers on iOS devices (iPhones, iPad's and iPods) and Android devices will run the Respect in Sport training. Please note that a wifi connection is recommended to minimize the impact on your cellular data plan.

## What do I do if I experience technical problems while completing Respect in Sport for Activity Leaders?

Respect Group has numerous tools available on the Login Page and after Login to assist with any technical issues. A 24/7, bilingual helpdesk is also available to provide assistance. To best assist helpdesk agents, the toll-free phone number and email address for the helpdesk are only available through the Recover Username or Reset Password tool on the Login page, or through the Help pages after login.

- Help Desk Email Contact: [rgihelp@respectgroupinc.com](mailto:rgihelp@respectgroupinc.com)
- Help Desk Toll-Free Contact: **1-866-945-9906**

When contacting the Respect Group Help Desk, please ensure you provide clear information about the issue you are experiencing, the governing body which requested you complete the program, and the phone number (including area code) for which you may be contacted.

**The Respect Group Help Desk is not the same entity as the Scouts Canada Help Centre. The Scouts Canada Help Centre does not have the ability to provide technical support for Respect in Sport for Activity Leaders training.**

## Is there someone who I can talk to if I have questions or concerns about the safety related content of the course?

Respect Group provides a Respect Resource Line staffed by experts to provide assistance and direction to members with specific safety issues or concerns. Contact details are available within the Respect in Sport Program. This line is not intended for technical assistance. The Respect Group Help Desk is provided for technical issues.

## I've just applied to volunteer with Scouts Canada. Can I complete Respect in Sport for Activity Leaders instead of completing Scouting Fundamentals, Session 5: How Scouting helps you deliver a safe program?

Yes. Scouts Canada's current CYS training, "How Scouting helps you deliver a safe program," will remain available until December, 2016. Applicants and new Rover Scouts can choose to complete either Scouting Fundamentals, Session 5 or Respect in Sport for Activity Leaders to fulfil the CYS training requirement of the Volunteer Screening Policy. All Volunteers and Rover Scouts will be required to complete Respect in Sports for Activity Leaders by August 31, 2017.



## What do I do if I do not have high speed internet access at home?

Respect Group has gone to great lengths to make their products as bandwidth friendly as possible. The files are audio and visual by nature, but have been specifically developed without the use of video files to minimize the bandwidth required. While higher bandwidth connections will provide for an optimum experience, the program has been tested using connections as low as 56.6 kbps. On slower connections, downloads of each file will take longer, however once downloaded, the experience will be the same as for those on higher bandwidth connections.

## Is there support for Scouters if they are unable to afford the training fee?

Scouters with financial need may apply for No One Left Behind coverage of their Respect in Sport for Activity Leaders Training. Follow the instructions posted at [Scouts.ca/ca/no-one-left-behind-how-apply](https://scouts.ca/ca/no-one-left-behind-how-apply). Once approved, Scouters will be able to access the training at no charge through their learning gateway in the David Huestis Learning Centre.

## I'm not an "Activity Leader". Is this the right training for me?

Yes. All Scouters and Rover Scouts that have completed Scouts Canada's current CYS training must complete Respect in Sport for Activity Leaders training by August 31, 2017.

Respect Group uses the term "Activity Leader" to describe anyone who has signed up as a volunteer or is in a paid position to lead a group of young people. The fact that "Activity Leader" has been used in Scouting as the term for fourteen or fifteen year old Scouters is a coincidence.

## FAQS FOR GROUPS

### Will there be an offline version of Respect in Sport for Activity Leaders?

No. The only way to access Respect in Sport for Activity Leaders is online through the David Huestis Learning Centre. Electronic copies will not be made available for offline use.

### Can Groups pay for or subsidize training for their Volunteers?

Yes. Groups can consider budgeting Respect in Sport for Activity Leaders training for Scouters in the same way that they currently accommodate Police Records Checks, First Aid certification or other Volunteer development related expenses. Two options are available:

**A Pre-Registration Code for all Scouters:** Groups may opt to pay for the Respect in Sport program on behalf of their Scouters by obtaining a pre-registration code option. Groups may obtain a pre-registration code to be used by their Volunteers during the registration process for the Respect in Sport for Activity Leaders training. Use of this code bypasses the requirement for individual Volunteers to pay with a credit card. Local units must agree via email to be responsible for all uses of the code(s).

**An Individual Registration Code/User Option:** An individual code is issued for each user. After it has been used once, it is no longer available to anyone else to register for the program.



### Are payment plans available to Groups?

Yes. When a Group wants to pay for a large number of Scouters and budget cycles are an issue, Respect Group will allow 50% of the invoice to be paid by check or credit card at the time the registration code(s) is issued, with the balance to be paid, interest free, within six months.

To pursue a pre-registration code option or to discuss payment plans, contact Mark Allen, the Respect in Sport contact for Scouts Canada, at [mallen@respectgroupinc.com](mailto:mallen@respectgroupinc.com) or by phone at 705-300-2120.

