

Police Record Checks for Shining Waters Council Info Sheet for COVID-19

In keeping with our culture of safety, all volunteers continue to require current PRCs, even if they expire during our collective time of social distancing and facility closures across the province.

What do I do if...?

1. I am a current volunteer and my PRC is due: **Use backcheck.**
2. If you require fingerprints, or I am a new volunteer and require a PRC: **See Below**

York Region

In York Region: apply online. If you require fingerprints, the YRP will notify you and arrange for fingerprinting.

In-person record checks unavailable due to COVID-19.

Due to the COVID-19 pandemic, all York Regional Police facilities are closed until further notice. During this time, only online applications for police record checks will be accepted.

If you have applied online and belong to one of the following categories (see below), please send an email to the Customer Service Unit at csu@yrp.ca, quoting your reference ID number. A Customer Service Representative will contact you to provide assistance.

- Health care staff
- Social service workers
- Child care workers
- Food supply workers
- Workers involved in the maintenance of critical infrastructure

Online Police Record Checks

Online police record checks are now available. Effective June 15, 2020, if you require fingerprints, a Customer Service Representative will contact you to book an appointment.

Ontario Provincial Police (OPP)

COVID-19 Important Information for Criminal and Vulnerable Sector Checks

Due to the COVID-19 pandemic, the Ontario Provincial Police (OPP) is limiting criminal record checks to essential workers. Only essential workers, including health care personnel, social service workers, child care workers, and individuals involved in food supply and the maintenance of critical infrastructure will be considered.

The OPP can only accept and process criminal record checks for applicants that reside in OPP jurisdictions. If you live outside an OPP jurisdiction, please contact your local police service for information.

In order to limit contact and reduce the risk of COVID-19, the OPP is only accepting applications electronically and fees must be paid by credit card. The forms below have been updated to facilitate

electronic submission. Applicants may be required to attend their local OPP detachment if fingerprinting is required. Applicants will be contacted by their local detachment to provide identification, make payment and to obtain their results.

Please ensure all personal information is accurate and complete, including name, date of birth and current address. Incomplete, missing or inaccurate information could result in delays in processing your application or your application being returned.

All applications must be submitted to the following email address: OPP.Police.Record.Check@opp.ca

Orangeville Police

No current notifications about COVID-19 and PRC processing. See <https://www.orangevillepolice.ca/services/criminal-records/> for more information

South Simcoe Police

As a precautionary measure, effective March 17, 2020, the Front Desk Services located at both the Innisfil and Bradford stations will be offering reduced services.

UPDATE: Beginning June 15, 2020, the Information Services unit will recommence processing a limited number of applications for Police Record Checks. Response to these requests may be delayed because of COVID. Payment by way of Debit or Credit (Tap only) will be required upon pick up.

Please check the website for forms that can be completed and scanned to records@southsimcoepolice.ca to initiate this process.

Barrie Police

At this time due to the COVID-19 virus outbreak, our office is closed to the public until further notice.

We will continue to process police checks, however if you fail to authenticate or require fingerprints, we will not be able to complete your application until the office closure ends.

You may show your employer/volunteer organization your receipt, as proof of your application, and have them refer to our website for confirmation of our closure.

Owen Sound Police Service

Please note that all Criminal Record Checks are currently being offered online only due to Covid-19.

If you are unable to Submit a record check, please verify you have properly answered the questions and that you have an active credit history (regular credit card/banking usage). Please contact crimrecords@owensoundpolice.com if you experience difficulties submitting after reviewing your answers.

Rama Police Service

no COVID- 19 updates for background checks – checks offered online
<https://www.ramapolice.ca/police-records-checks/>

Shelburne Police

No COVID-19 updates for background checks – continue to offer online checks
<https://shelburnepolice.com/criminal-record-checks/>

West Grey Police

no COVID-19 updates for background checks. Visit online
<https://westgreypolice.ca/police-criminal-record-check/>

Hanover Police Services

N/A

Durham Police

The Information Release Unit is currently accepting and processing ALL online applications for police record checks. However, priority is being given to essential service workers by processing their applications first. All other applications will continue to be processed as soon as possible. Essential service workers are defined as follows:

- Health Care Professionals
- Social Service Workers
- Day Care Workers
- Long Term Care Providers
- Individuals involved in food supply and the maintenance of critical infrastructure

You may apply online for a Police Record Check. Please ensure you check the correct type of check as no refunds will be issued.

Due to Covid-19 the following procedures have been put into place.

- Apply for your police record check online at www.drps.ca/onlinechecks
- Upload a picture of the front and back of the two pieces of I.D. that you applied with. Ensure they are not expired.
- Attach the photo to an email and send to policerecordcheck@drps.ca
- Ensure you put your first and last name in the subject line.

Once all necessary information is received and verified, essential service worker's police record checks will be processed and emailed back along with a letter outlining this new process. You will also receive your original embossed hardcopy in the mail. All other police record check applications will receive their completed embossed original in the mail.

The Durham Regional Police Service appreciates your cooperation during these difficult and unprecedented times.