

### **Crest Fulfillment Information**

The Great 8 Challenge crest will be made available for purchase by pre-order through the **Scout Shop**.

The Crests are being made available at cost.

The price is still to be determined by our supplier and will be updated as soon as we have the information.

### Here's the process to Pre-Order

- 1. The crest will be offered as a 10-piece package on Scoutshop.ca (8 challenges and 2 centre pieces).
- 2. The customer will be able to click on Pre-Order, enter the quantity they wish to purchase, and secure their order with just a name and e-mail address.

- 3. When Pre-Ordering closes (date tbd but likely several weeks after the end of the challenge) the purchaser will receive an e-mail with a link to enter payment details to finalize the order. (The purchaser will have 5 days to complete the order).
- 4. At this time an order will be placed with our supplier for the number of crests that were pre-ordered.
- 5. Production and delivery to the warehouse will take about 6 weeks.

(At this point all of the orders will be fulfilled and mailed out at once.)

### **FAQ**

# What if a youth in my Group does not finish all challenges? Or my Group completes the challenges after the end of the 8 weeks?

We used the words "challenge" and "contest language" but overall, this is meant to be fun and exciting for the youth and give them something to look forward to. We feel we've accomplished that! There are no "Crest Police". It is up to your Group to decide how many youth will be eligible for crests. Eligibility for crests is flexible. Think Oprah—You get a crest! And you get a crest! Give crests to as many youth as possible!

NOTE: If you think you will complete some challenges in the summer—pre-order the crests in anticipation, because we will have to close the pre-order system to allow for fulfillment and delivery. We will close it a couple of weeks after the conclusion of the challenge in mid-June.

# What if I did not register a youth as participating but he completed the challenge later?

Again, we are keeping this light and fun. The participation lists each week are for bragging rights and to be eligible for prizes including a ghost crest. Our suggestion is to make the regular crest as widely available as possible.

## What if we only completed 5 or less out of the 8 challenges?

We will not be making partial crests available (that would be a nightmare to manage!). We leave this to your discretion with a reminder that youth have had a tough time over the last year—and

this event is fun and gives them something to look forward to. We would suggest giving them the Crest.

### Are Scouters eligible for crests?

We've "heard" that some Scouters work for Crests and Badges. Of course, Scouters are eligible for crests! We've seen videos and images of some pretty brave staff and volunteers over the course of the Challenge—all crest-worthy endeavours!. Anyone who wants a crest should have a crest. Again, we leave this to your discretion. But make sure to leave room in your crest collection for the fall challenge!

Wait. What?! Yes. You read right... we are planning a fall event. More info to come about that later.

### Are non-members eligible to pre-order crests?

We have had Groups in Norway participate, friends of family and Girl Guides. It is great to see all these kids having fun and getting into it. Yes. Those participants will be eligible to order and purchase crests.

### What is the price of the crest?

We are working on it, and we will make that available as soon as we know.

### When will Pre-Ordering open on Scouts.ca?

Pre-Ordering for Great 8 Challenge crests will likely open at the end-of May, early June, but a date is still TBD.



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