

# **5 Pillars of Support**





# Recognition



### **Including:**

- Outstanding Service Awards
- Awards for Valour
- Milestone Recognition
- Sponsor Recognition
- Informal Recognition



# Recognition



- Timely and meaningful recognition makes volunteers feel valued for their time and dedication, while retaining their services
- Volunteers understand how their individual performance relates to Scouts Canada's overall goals
  - Scouts Canada's goal is that all volunteers receive outstanding service annually
- Effective feedback and recognition supported by:
  - 1. Regular informal recognition
  - 2. Formal recognition programs



# Recognition



- Do your Scouters wear more than one hat?
- Are they excellent organizers?
- Have the numbers grown in your section?
- Are these volunteers adding to the Good Work of Scouts Canada?

# Then why haven't you THANKED them?



# When to Say Thanks:



- Shortly after the volunteer provided support to:
  - Great Scouting Adventures
  - Training/Mentorship opportunities
  - Area or Council adventures
  - After noted Outstanding Service
    - Outstanding Service Awards are given to Scouters, including youth volunteers, who exceed the requirements and expectations of their position or role and positively impact the youth and adult members of Scouting whom they work with.



# How to Recognize:



At scouts.ca\thanks
 Click on the Thanks Badge



Through MyScouts
 Click "Add Commendation"
 Process to follow

- Admin Options
- Add Volunteer Role
- Screening
- Add Commendation



- Access to those on your MyScouts profile
- Search for an individual



 If you don't have access to their profile, they will have to be done thru

www.scouts.ca\thanks



On their profile, select Add
 Commendation from the left hand side menu



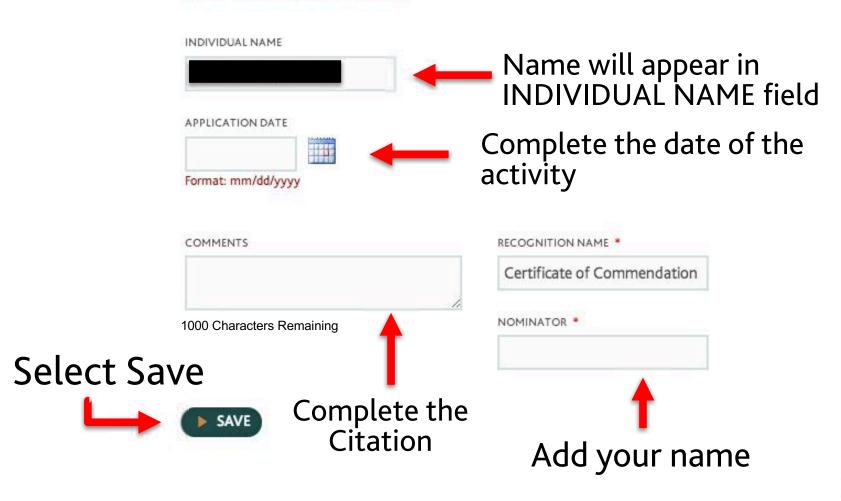
### My Menu

- Search
  - Find Organization
  - Find An Individual
  - Volunteer / Employee Directory
- Member Options
- ▶ Contact Info
- Emergency Info
- Medical Info
- Directory, Photo & Fundraising Options
- Parent/Guardian
- Admin Options
  - Add Role
- Screening
- Add Recognition
- Add Training
- Add Commendation
- Reports





### **Add Commendation**





The Commendations entered through MyScouts will be associated with the members name



	Application Date	Member Name	Organization	Recognition Name	Recognition Date	
			Group	Commendation		
0	12/13/2013	Unknown	Group	Certificate of Commendation		Edit
9	12/20/2013	Unknown	Council	Certificate of Commendation		Edit
9	12/20/2013	Unknown	Council	Certificate of Commendation		Edit
9	12/20/2013	Unknown	Group	Certificate of Commendation		Edit
9	12/23/2013	Unknown	Group	Certificate of Commendation		Edit
Э	10/20/2013	Mr. Timothy	Pack	Certificate of Commendation		Edit
9	12/26/2013	Unknown	Group	Certificate of Commendation		Edit



 The Commendations entered through the THANKS button may NOT be associated with a members name





### Certificate Of Commendation



- The citation you provide will be included in a letter for the member
- A Certificate of Commendation will also be presented

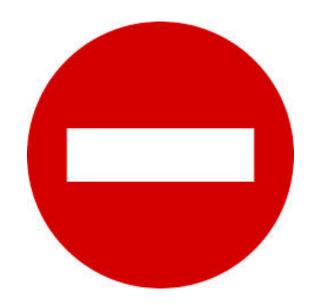
- Each submission will result in a Letter
- The first submission will result in a Certificate of Commendation as well as the letter

# Certificate of Commendation



# **Each** submitted commendation will be processed for a Certificate of Commendation

- EXCEPT if:
  - the Member is PENDING
  - The Member is Inactive



# Certificate Of Commendation





August 21, 2017 Sean Munro 1st Whitehorse - Porter Creek Company 9 Aquamarine Place Whitehorse, YTY1A 6G8

Dear Sean

It gives us great pleasure on behalf of His Excellency, the Right Honourable David Johnston, C.C., C.M.M., C.O.M., C.D., Governor General and Patron Scout of Canada, to inform you that for your especially good service to Scouting, he has been pleased to award you the Certificate of Commendation.

We extend to you our own congratulations and thanks for what you have been doing for Canadian youth through your work. Please find below the citation was received from Mike Cholubko, reedom Trail Sub Camp Chief, which resulted in you being awarded the Certificate of Commendation:

There is something to be said for a person who says, know what, I'm going to pay to volunteer to give up 14 days or so and camp in a field while providing service to othere. And little did they know that there was going to be little tollet paper, lots of must and a just a bit of walking. Freedom Trail subcamp was better just by having you support it. But you weren't just a support for it. As Mother Teresa said "The point is to do something, however small, and show you care through your actions by giving your time." Your time was appreciated, not just by me, but by those on the Freedom Trail subcamp staff and by those in our (and lots of other) subcamps. You were a valuable toam member. A mentor. A friend, A ear to chew on. A person who provides amazing support in extraordinary circumstances. A person who can find the unfindable in Nowhere Nova Scotia. Dr. Seuss said "Unless someone like you cares a whole awful lot, nothing is going to get better. It's not." Well, it did. CJ17 was amazing based on your 18+ hour days, your smiles through the pain and your commitment to providing service to others. And we can't say thank you enough. Thank you – for everything!

Arrangements will be made to invest you with your decoration upon some suitable occasion.

If this is the first Certificate of Commendation you have been awarded, a uniform emblem is enclosed which you may now proudly wear.

Yours in Scouting.

John Estrella National Commissioner

JE/kj End Califyn Piton National Youth Commissioner and Chair of the National Youth Network Andrew Price Executive Commissioner and CEO

1345 BASELINE ROAD OTTAWA, ON K2C 0A7 P 613.224.5131 F 613.224.3571



### **Certificate of Commendation**

For service to Scouting worthy of Commendation

# Outstanding Service Awards



- Certificates of Commendation are the base award for Outstanding Service Awards
  - Only members who are 'Scouter Ready' are eligible for the Outstanding Service Medals
- Reaching a Benchmark number of certificates will result in presentation of an OSA medal
  - Silver Acorn and above will be reviewed at the National level
  - Citations are reviewed for Outstanding Service, not all citations will move a volunteer towards the next award

# **Outstanding Service Awards**



#### **OUTSTANDING SERVICE AWARDS**

#### FOR OUTSTANDING SERVICE TO SCOUTING



CERTIFICATE OF COMMENDATION

For service to Scouting worthy of commendation.



MEDAL FOR GOOD SERVICE For good service to Scouting.



BAR TO THE MEDAL FOR GOOD SERVICE For continued good service to Scouting.



THE MEDAL OF MERIT For especially good service to Scouting.



BAR TO THE MEDAL OF MERIT For continued especially good service to Scouting.



THE SILVER ACORN
For especially distinguished service to Scouting.



BAR TO THE SILVER ACORN For continued especially distinguished service to Scouting.



THE SILVER FOX
For service of the most
exceptional character to
Scouting in the international field,
performed by persons who are not
members of Scouts Canada.



THE SILVER WOLF For service of the most exceptional character to Scouting, normally of national importance.



THE SILVER MAPLE LEAF For outstanding service to Scouting in excess of 25 years, as a member of the executive staff. Awarded upon retirement.

# **Awards For Valour**



### FOR HIGH CHARACTER AND COURAGE









#### FOR MERITORIOUS CONDUCT



CERTIFICATE FOR MERITORIOUS CONDUCT For meritorious conduct worthy of recorded commendation but which does not justify a medal or a bar.



MEDALFOR MERITORIOUS CONDUCT For especially meritorious conduct not involving heroism or loss of life.



BARTO THE MEDAL FOR MERITORIOUS CONDUCT For further meritorious conduct which would justify conferring a medal of meritorious conduct.

#### FOR GALLANTRY



CERTIFICATE FOR GALLANTRY For gallantry, with slight risk and worthy of recorded commendation.



**BRONZE CROSS** For gallantry, with moderate risk.



**BARTOTHE** BRONZE CROSS For gallantry with For an additional and similar act of gallantry.



SILVER CROSS considerable risk.



**BARTOTHE** SILVER CROSS For an additional & similar act of gallantry.



GOLD CROSS For gallantry, with special heroism & extraordinary risk.

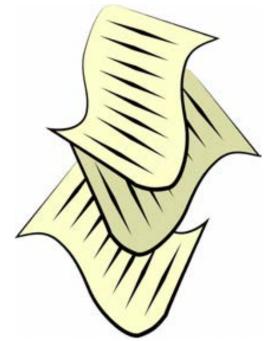


BARTOTHE **GOLD CROSS** For an additional & similar act of gallantry.

### **Awards For Valour**



- Forms available from your D.C.C. Recognition
- Submit completed form to your D.C.C. Recognition
- Adjudicated Nationally
- Awards:
  - Jack Cornwell Decoration
  - Award for Fortitude
  - Awards for Gallantry
  - Awards for Meritorious Conduct



# Milestone Recognition



### **MILESTONE RECOGNITION AWARDS**

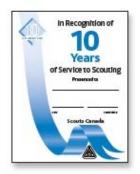
### FOR LONG, FAITHFUL AND EFFECTIVE SERVICE

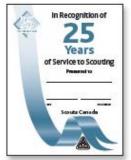


#### FIVE YEAR SERVICE PIN \* Additional pins available at 1-4 year and additional 5-year intervals.

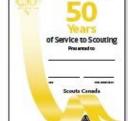


MEDAL FOR LONG SERVICE For long, faithful & effective service to Scouting (presented for 10 years of service).









#### IN RECOGNITION OF SERVICE TO SCOUTING CERTIFICATES

<sup>\*</sup> These certificates are available for all 5 year milestones.

# Milestone Recognition



- Recognizes Volunteers' years of service
- Volunteers with 1-5 years of service receive a small gift
  - gifts shipped to Groups in early spring
- Volunteers with 10 years receive Long Service Medal
- Subsequent 5 year anniversaries recognized with pin and certificate

# **Sponsor Recognition**



- Important to recognize the support received from sponsors
- Recognize in front of their membership as well as yours
- Involve the youth
- Recognition ideas:
  - Certificate
  - Card
  - Gift
  - Plaque
  - Picture of the Group
  - Service to sponsor



# Informal Recognition



- to thank ANYONE who has positively impacted your Group or Section
- Use typical recognition items
  - cards, gifts, certificates, etc.
  - or be creative:
    - Helping-Hand
    - Pencil
    - Battery Award
  - Gift certificate
  - Outside agency awards
- Make it meaningful!



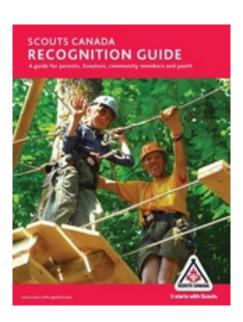
# **Recognition Guide**



 The Scouts Canada Recognition Guide outlines our recognition programs for youth and volunteers.

The guide includes information on:

- Outstanding Service Awards
- Nationally Adjudicated Awards
- Milestone Recognition Program
- Informal Recognition and Outside Agency Awards
- Sponsor Appreciation Awards
- Dictionary of Terms
- Scouts Canada Recognition and Awards Poster



- can be found at Scouts.ca in the Scouters section
  - scouts.ca/thanks

# Wrap Up













































