**Phone Script**

Hello, may I speak with [insert parents name].

My name is Scouter [XXXX]

Your child recently attended a Bring-a-Friend night with our [Colony, Pack, Troop] where we [insert the activities that took place.]

I wanted to follow up to see if you had any questions or if you needed help registering your child.

***If yes***

Great. Do you need further information on how to register? [provide them with information & follow up with an e-mail using the template on the Bring-a-Friend webpage]

***If no***

We are always looking to improve our program so even more youth can benefit. I would love to hear why you decided Scouts wasn’t for your family.

*[report reasons to your Group Commissioner, Council or Scouting Relationship Manager for incorporation into future improvements]*

Thank you for your time.

